

Terms Of Service

At Crystal Car we have worked very hard to provide the best service we possibly can, all we ask is that you comply with our policies, terms of business and our staff.

All bookings are subject to a 50% deposit payable to Crystal Car bank transfer.

If a deposit isn't received, your booking isn't confirmed deposits are NON-REFUNDABLE but are transferable if 48 hours notice is given of cancellations

Crystal Car Detailing is a mobile service at your workplace or doorstep. We require a safe place to plug our extension lead in to gain power.

Due to insurance purposes, as well as staff and vehicle safety Crystal Car Detailing will NOT commence work on any vehicle that is on the main road, heavily used road, or small and tight road. We also cannot work in pay and display car parks.

If your home address or the location you wish for the work to be carried out in has any of the above issues, please contact us first.

Crystal Car Detailing can not control acts of traffic, acts of God or acts of others.

If Crystal Car has to cancel or rearrange your booking due to an unfortunate incident, it will be within 14 days of the original booking.

If your interior is heavily soiled with dirt, pet hair, or mould additional charges will apply.

We advise if you have any of the above to send a few select pictures before booking so that we can provide a fair estimate. If not, the price will be negotiated on the day before any work commences.

Upon every booking, you will be asked to read these terms and conditions, and by doing so you agree to our terms of business.

Any bookings that are made but then affected by any of the above may result in full booking charges being payable.

An invoice will be sent to the address and email given which you will of supplied upon booking.

Failure to pay will result in legal action being taken.

A missed booking is a missed wage, we will not fall victim to a loss in time or pay under any circumstances.